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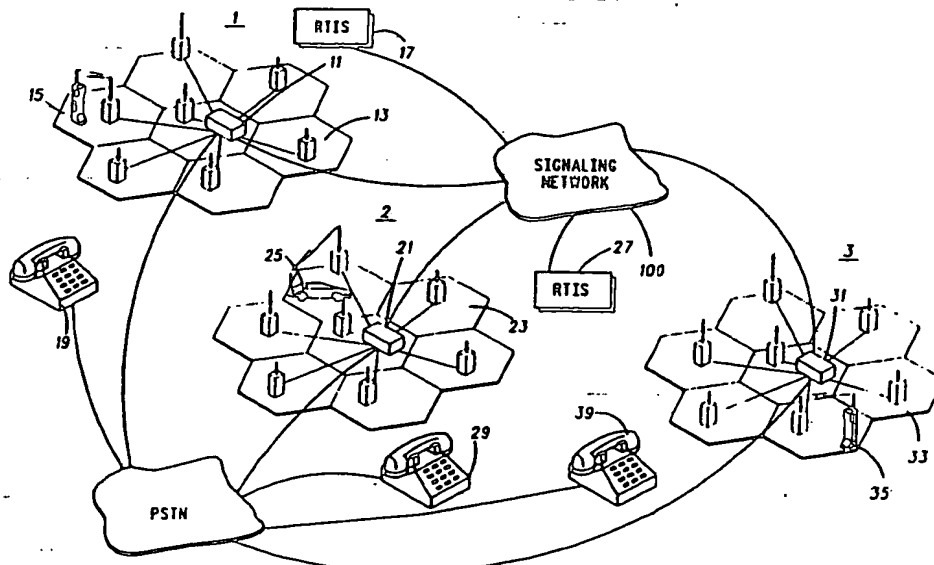
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(54) Title: CALL DELIVERY SERVICE WITHIN A RADIOTELEPHONE COMMUNICATION SYSTEM



(57) Abstract

The present invention relates to a method and apparatus for enabling RT subscribers (15, 25 and 31), in radio service areas (1, 2 and 3) serviced by a radio telephone control system (11, 21 and 31) (RTCS), to receive calls originally presented to non-serving RTCSs (11, 21 or 31). In this effort the RTCS (11) currently serving the RT subscriber (15) receives information and a callback number indicating that a call, placed to the RT subscriber (15), is in progress at a remote RTCS (21 or 31). In response, the currently serving RTCS (11) pages the RT subscriber (15). Thereafter, upon receipt of the RT subscriber's page response, the currently serving RTCS (11) calls the callback number so as to connect the RT subscriber (15) to the call in progress.

2657

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CALL DELIVERY SERVICE WITHIN A RADIOTELEPHONE
COMMUNICATION SYSTEM

Field of the Invention

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The present invention relates generally to service capabilities offered within a radiotelephone communication network. More particularly, the present invention relates to a method for expanding those service capabilities, by enabling a radiotelephone (RT) subscriber operating in any of the radio service areas served by the network to receive calls placed to him and which first appear in the network at any allowable access point

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Background of the Invention

Radiotelephone communications is one of the fastest growing services currently offered by the telecommunications industry. The underlying technology which supports such services is well documented and well within the knowledge and understanding of those skilled in the art. For a more detailed discussion, the interested reader may refer to the following publications, each of which is incorporated herein by reference:

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EIA/TIA Interim Standard IS-41-A: "Cellular Radiotelecommunications Intersystem Operations" January 1991;

EIA/TIA Interim Standard IS-54: "Cellular System Dual-Mode Mobile Station - Base Station Compatibility Standard" May 1990;

EIA/TIA Standard EIA/TIA-553: "Mobile Station - Land Station Compatibility Standard" September 1989; and

U.S. Patent 4,901,340-Parker Et Al. "System
5 for the Extended Provision of Cellular Mobile Radiotelephone Service."

One of the attractive features of radiotelephone (RT) service is that it affords the RT subscriber more convenient access to and from
10 the public switched telephone network (PSTN). Consequently, RT subscribers are accustomed to placing and receiving telephone calls, without the need for, or availability of PSTN telephones. The advent of portable RT units has only operated to
15 further increase RT subscriber accessibility.

Unfortunately, certain features of currently existing radiotelephone communication systems are at direct odds with this trend towards greater accessibility. Heretofore, an RT subscriber's
20 ability to receive incoming calls has been severely restricted when the subscriber is not physically present within a specified geographic area. For example, calls placed to a subscriber's phone number will frequently be answered by a message
25 indicating that the subscriber cannot be found. This is often the case when the subscriber is "roaming". By definition, a subscriber using or attempting to use his radiotelephone in a service area different from his designated "home" area is
30 said to be "roaming", and may therefore be considered a "roamer".

In a typical configuration of multiple, non-networked RT systems, in order for a roaming RT subscriber to receive incoming calls, would-be

callers need to know in which geographic area the subscriber is physically present and the procedures for accessing the subscriber through the facilities of that geographic area's servicing system. Such systems typically have a ten digit roaming access number. Areas in which service is provided by both wire line and non-wire line carriers have at least two such access numbers, corresponding to the wire line and the non-wire line carrier, respectively.

5
10 Armed with the appropriate access number, the would-be caller must first dial the ten digit access number of the system serving the area he expects the subscriber to be within, followed by the RT subscriber's phone number. This oftentimes
15 awkward method can be further complicated by the dialing of incorrect access numbers, the subscriber having to prearrange delivery of incoming calls, subscriber absenteeisms, not to mention the steps required to satisfy various billing arrangements.

20 Since roaming is a condition unique to, yet frequently experienced by the average RT subscriber, demand dictates that improved service be offered this expanding sector of the RT subscriber population. It would be extremely
25 advantageous therefore to provide a method for continuous RT subscriber accessibility, regardless of geographic location within a servicing RTN.

This problem has been the subject of substantial activity by committees of industry
30 experts and by private companies over a number of years culminating in the specification of various schemes for "knitting together" multiple individual RT systems into a complete RT Network (RTN) within which RT subscribers may receive their normal

services automatically regardless of their actual physical location within the RTN. For example, the reference EIA/TIA Interim Standard IS-41-A:

"Cellular Radiotelecommunications Intersystem

- 5 Operations" provides an example of a public standard, while U.S. Patent 4,901,340-Parker Et Al. offers a proprietary solution for networked RT systems.

- 10 A major issue in the overall RTN solution has been the problem of how to establish a connection through the PSTN between the RTN element where an incoming call to a RT subscriber first appears in the RTN and the element then controlling the radio service area in which the RT subscriber is
- 15 operating. Both the above cited references specify a technique employing a "Temporary Directory Number" (TDN) assigned by the current serving RTN element to establish the desired connection. The present invention takes a different approach to
- 20 establishing the same connection.

Summary of the Invention

- Briefly described, the present invention is a
- 25 method for enabling an RT subscriber, in a radio service area controlled by a radio telephone control system (RTCS), to receive calls which entered the RTN at a non-serving "originating" RTCS. In this method, the currently serving RTCS
- 30 is adapted to receive information and a callback number indicating that a call, placed to the RT subscriber is in progress at a non-serving RTCS. In response, the currently serving RTCS pages the RT subscriber and calls the callback number so as

to connect the RT subscriber to the in progress call.

It is a first advantage of the present invention, that the callback number is provided by
5 the originating RTCS.

It is yet another advantage of the present invention, that the callback number may not be called unless and until receipt of the RT subscriber's page response is verified, thus saving
10 unnecessary utilization of PSTN circuits.

Brief Description of the Drawings

FIG. 1 is a system diagram of a cellular radio
15 telephone network;

FIG. 2 is a flow chart diagram depicting the registration operation of the present invention;
and
20

FIG. 3 is a flow chart diagram depicting the call delivery service of the present invention.

Description of a Preferred Embodiment

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FIG. 1 is a system diagram of a cellular RTN consisting of cellular radio service areas 1, 2 and 3, interconnected via a signalling network 100 and the public switched telephone network (PSTN). As
30 is conventional each radio service area is controlled by a radio telephone control system (RTCS) or switch 11, 21 and 31, surrounded by a plurality of cell sites 13, 23 and 33, each equipped with one or more RF transceivers. During

operation, the RT subscribers 15, 25 and 35 establish RF communications with the cell sites. Each cell site, in turn, couples to a servicing RTCS via dedicated facilities. The RTCSs then
5 couple together via the signalling network 100 and to the PSTN.

A complete description of the fixed and mobile hardware and software necessary to implement the RTN of FIG. 1 is well documented and well within
10 the knowledge of those skilled in the art and will not, therefore, be provided at this time. Interested readers may, however, refer to "DYNA T.A.C.™ Systems description." Instructional Manual 68P81150E01-A, available from Motorola Inc.,
15 Technical Writing Services, 1301 E. Algonquin Rd, Schaumburg IL, 60196, hereby incorporated by reference.

Suffice it to say, however that each RTCS comprises a software-driven, computer-controlled
20 telephony switch that performs functions including but not limited to:

- providing communication and signalling connections between the RTCS and the PSTN,
- providing signalling data communication
25 connections with other elements of the RTN, via the signalling network,
- providing communication and signalling connections between the RTCS and RT subscribers (commonly referred to as the Air Interface), via
30 the RF means

- providing switched communications services to RT subscribers, including roamers, served by the RTCS,

administering the usage of RF channels available to the associated radio service area, providing control over the "hand-off" of calls between cells, and

5 recording billing information.

An example of a RTCS that has been used in connection with existing RTNs is the EMX 2500, available from Motorola, Inc. Literature describing this device has in the past been
10 available at the above-provided address.

In addition, each RT subscriber is associated with a data base or radio telephone information store (RTIS), depicted as 17 and 27. An RTIS functions to maintain and update RT subscriber
15 information such as, but not limited to, identification numbers, authentication information, service features, service feature status, privileges, restrictions, and servicing RTCS ID, for a number of RT subscribers.

20 It is worth noting that the RTISs, of FIG. 1 are depicted as separate RTN elements. It will nonetheless be appreciated by those skilled in the art that RTIS functions and RTCS functions may be incorporated into a single physical entity.

25 By way of example, lets assume that RT subscriber 15 purchased RT service for radio service area 1 and is recorded as a valid subscriber in RTIS 17. As is conventional, RT subscriber 15 is assigned a permanent phone number
30 which allows him to receive incoming calls. This number consists, for example, of a Numbering Plan Area (NPA) code, such as, 312, which identifies the NPA containing radio service area 1, an office code, 456, which is associated with an RTCS within

the NPA, and a station ID, for example, 1234.

Thus, in order to contact RT subscriber 15, would-be callers must dial 312-456-1234. As long as RT subscriber 15 remains within radio service area 1, incoming calls can be received in this manner.

A major attribute of mobile RT subscribers, is the ability to roam. As previously discussed, roaming subscribers present current RTN operators with the unique challenge of tracking and maintaining RT service, despite changes in location. Heretofore, the brunt of this responsibility has rested upon the would-be caller, whose responsibility it was to retain current information about the RT subscriber's possible location, and the appropriate access codes which made the roaming subscriber accessible. In response to increased demands, however, the present invention is compatible with methods directed towards providing automatic RT subscriber accessibility, regardless of the RT subscriber's geographic location within the RTN.

With this as background, we can now direct our attention to FIG. 2, which is a flow chart diagram depicting the steps involved in registering an RT subscriber upon arrival into a new radio service area. The flow chart begins at block 200, whenever an RT subscriber enters a new radio service area. As is conventional, the RT subscribers must first register with the currently servicing RTCS. The typical registration process is well documented and well within the knowledge and understanding of those skilled in the art. Still, the interested reader may refer to the Electronic Industry Association/ Telecommunications Industry

Association EIA/TIA Interim Standard, EIA/TIA/IS-41.3-A entitled "Cellular Radiotelecommunications Intersystem Operations: Automatic Roaming", January, 1991, pgs. 6 and 7, and to the Electronic Industries Association/Telecommunications Industry Association Standard EIA/TAI-553 entitled "Mobile Station - Land Station Compatibility Standard", September, 1989, pgs. 2-11 through 2-22. In the past these documents have been available by contacting the ELECTRONIC INDUSTRIES ASSOCIATION Engineering Department, 2001 Pennsylvania Avenue N.W. Washington, D.C. 20006.

The typical RT subscriber registration transaction is initiated by the RT subscriber informing the currently servicing RTCS (RTCS-S) of its presence. This may be either a manual or automatic operation, where the RT subscriber presents to the RTCS-S a registration request, which contains in part, the RT's identification number (RTID). Thereafter, at block 220, the RTCS-S sends a registration notification request to the RTIS which permanently maintains that RT subscriber's service record (RTIS-P). This association is achieved, at least in part, via the use of RTID.

Upon receipt of a registration notification request, the RTIS-P performs various tasks, such as, but not limited to sending a registration cancellations to previously visited RTCSs, and transferring to the new RTCS-S, the RT subscriber's service record along with applicable validation indications.

From block 220, flow proceeds to block 240 where the RTIS-P updates its service record entry

for the roaming RT to include additional information such as, but not limited to the identification of the currently servicing RTCS. At this point, the registration process is complete.

5 For the remainder of this discussion, let's assume that the RT subscriber 25, whose phone number is 212-888-4567, has temporarily relocated to radio service area 1, and registered therein, as described above. In addition, we shall assume that
10 RTIS 27, which is the RTIS-P for the RT subscriber 25, has performed a service record update for RT subscriber 25, as described in association with block 240.

 We can now direct our attention to FIG. 3,
15 which is a flow chart diagram depicting the steps involved in the proposed call delivery service of the present invention. The flow chart begins at block 300, whenever a would-be caller, for example, caller 39, having no knowledge of the RT
20 subscriber's 25 location, places a call to 212-888-4567. Following the prior convention, 212 is an area code which identifies, in this case, the NPA containing radio service area 2, 888 is an office code which identifies the RTCS 21, and 4567 is the
25 RT subscriber's 25 station number. Since the incoming call enters the RTN at RTCS 21, RTCS 21 is termed the originating RTCS (RTCS-O). Thus, it will be appreciated that any RTN element may be termed originating (O) and/or currently servicing
30 (S) depending upon its relationship to an incoming call and to an individual RT subscriber.

 Proceeding to block 303, upon receipt of the incoming call at the RTCS-O, in this case RTCS 21, the RTCS-O will send a Call Connect Request to the

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RTIS-P, in this case RTIS 27, in order to ascertain the RT subscriber's 25 location within the RTN. At block 305, the RTIS-P will provide the RTCS-O the RT subscriber's updated service record and status.

- 5 After receiving the updated service record from the RTIS-P, the RTCS-O, at block 307, will send a Call Connect Request, via the signalling network 100, to the currently servicing RTCS, RTCS 11, that a call placed to RT subscriber 25 is in progress. Along
10 with the Call Connect Request, RTCS 11 will also receive a call back number, provided by RTCS 21.

- At block 309, having been informed of the in-progress call, the currently servicing RTCS 11 will page the RT subscriber 25. Thereafter, at block
15 311, a check is performed to see if a page response is received. If it is not, flow proceeds to block 400 and 410, where the RTCS-S, RTCS 11, informs the RTCS-O, RTCS 21, via the signalling network 100, that no page response was received. The RTCS-S
20 will then abandon the call without calling the callback number. At block 410, the RTCS-O informs the calling party that the RT subscriber 25 is not available and also abandons the call.

- Else, if a page response is received, flow
25 proceeds to block 313 where the RTCS-S initiates a call to the callback number. Thereafter, at block 315 the RTCS-S assigns the RT subscriber a voice channel and sends an alerting signal to cause the RT subscriber's phone to ring.

- 30 At block 317, the RTCS-S then waits for the RT subscriber 25 to answer. If RT subscriber 25 answers, flow proceeds to block 319 where the RTCS-S will connect the assigned RF voice channel to the outgoing callback trunk and will send an "Answer"

message to the RTCS-O, via signalling network 100, and will then await an answer supervision or disconnect signal via the outgoing callback trunk.

5 Else, if RT subscriber 25 does not answer the alert, flow will branch to block 327, where the RTCS-S simply awaits a disconnect signal via the outgoing callback trunk.

10 Meanwhile, at blocks 321 and 323, the RTCS-O, RTCS 21, awaits receipt of the incoming call to the callback number and the Answer message from the RTCS-S, RTCS 11. Of importance, the callback number is a PSTN telephone number associated by the PSTN with RTCS-O and dynamically assigned by RTCS-O, in association with the incoming call to RT
15 subscriber 25.

Upon receipt of both the incoming call to the callback number and of the Answer message from the RTCS-S, flow proceeds to block 325 where the RTCS-O, RTCS 21, will execute appropriate tasks
20 necessary to connect the callback trunk to the trunk of the in progress call in order to connect the RT subscriber 25 to the in progress call, and to permit billing to begin.

If the incoming call to the callback number
25 and the Answer message from the RTCS-S are not both received by the RTCS-O, then the call cannot be completed. The would-be caller 39 will eventually disconnect and, at block 327, the RTCS-S and the RTCS-O will release all trunks and the RF channel
30 and return them to their idle state.

One advantage of the present approach towards call delivery is that the callback number is not called unless and until receipt of a page response from the target RT subscriber. This has the effect

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of postponing the dedication of those system resources required to connect the calls, until it is certain that the RT subscriber is accessible.

5 Typical call forwarding schemes suffer from the disadvantage that PSTN trunks are established and dedicated to the forwarding of the in progress call, prior to acknowledging the presence or the availability of the targeted RT subscriber. For an example, refer to U.S. Patent No. 4,901,340,
10 incorporated herein by reference. Such schemes are inherently wasteful in that they allocate costly communication resources, prior to determining the roaming subscriber accessibility. The present invention operates to eliminate this waste.

15 If it become necessary to shorten call set-up times, however, it will be appreciated that a currently serving RTCS need not wait until the page response is received before initiating the outgoing call to the callback number. This added flexibility
20 allows RTN operators to overlap in time the paging and PSTN callback processes which may result in a time savings.

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Claims:

1. Within a radio telephone network (RTN), a method for enabling an RT subscriber, in a radio
5 service area serviced by a radio telephone control system (RTCS), to receive calls placed to a non-serving RTCS, comprising the steps of:

10 receiving, at a currently serving RTCS, information and a callback number indicating that an incoming call, placed to the RT subscriber, is in progress at a non-serving RTCS;

15 paging the RT subscriber; and

upon receipt of the RT subscriber's page response, calling the callback number so as to connect the RT subscriber to the in progress call.

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2. Within a radio telephone network (RTN), a method for enabling an RT subscriber, in a radio service area serviced by a radio telephone control system (RTCS), to receive calls originally presented to a non-serving RTCS, comprising the steps of:

receiving, at a currently serving RTCS, request information indicating that the RT subscriber desires to receive, in the current radio service area, calls originally presented to non-serving RTCSs;

sending the request information to a radio telephone information store (RTIS);

receiving, at the currently serving RTCS, information and a callback number indicating that an incoming call, placed to the RT subscriber, is in progress at a non-serving and originating RTCS;

paging the RT subscriber; and

upon receipt of the RT subscriber's page response, calling the callback number so as to connect the RT subscriber to the in progress call.

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3. The method of claim 2 wherein the RT subscriber's request information is initiated by at least one of:

5 automatic routine; and
 manual operation.

4. The method of claim 2 wherein the step of sending the RT subscriber's request information is performed by the currently serving RTCS.

10

5. The method of claim 2 wherein the RTIS is a data base maintaining RT subscriber service information.

15

6. The method according to claim 5 wherein RT subscriber service information comprises at least one of:

 RT identification;
 RT privileges;. .
20 RT restrictions;
 RT service features;
 service feature status; and
 the currently serving RTCS identification.

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7. The method of claim 2 wherein the currently serving RTCS does not call the callback number until receipt of the RT subscriber's page response.

30

8. The method of claim 2 wherein the non-serving and originating RTCS is any RTCS within the RTN, not currently serving the RT subscriber and which provides incoming call entry into the RTN.

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9. Within a radio telephone network (RTN), a method for enabling an RT subscriber, in a radio service area serviced by a radio telephone control system (RTCS), to receive calls placed to a non-serving and originating RTCS, comprising the steps of:

receiving, at a currently serving RTCS (RTCS-S), RT subscriber request information indicating that the RT subscriber desires to receive, in the current radio service area, calls placed to a non-serving and originating RTCS (RTCS-O);

sending the request information to a radio telephone information store (RTIS);

receiving, at the RTIS, information that an incoming call placed to the RT subscriber, is in progress at the RTCS-O;

sending the RTCS-O, RTCS-S identification;

receiving, at the RTCS-S, information and a callback number indicating that an incoming call, placed to the RT subscriber, is in progress at the RTCS-O;

paging the RT subscriber; and

upon receipt of the RT subscriber's page response, calling the callback number so as to connect the RT subscriber to the in progress call.

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10. Within a radio telephone network (RTN), an apparatus for enabling an RT subscriber, in a radio service area serviced by a radio telephone control system (RTCS), to receive calls placed to a non-
5 serving RTCS, the apparatus comprising a computer coupled to a currently serving RTCS and a plurality of non-serving RTCSs and programmed to:

10 receive, at the currently serving RTCS, information and a callback number indicating that a call, placed to the RT subscriber, is in progress at a non-serving and originating RTCS;

15 page the RT subscriber; and

call the callback number, upon receipt of the RT subscriber's page response, so as to connect the RT subscriber to the in progress call.

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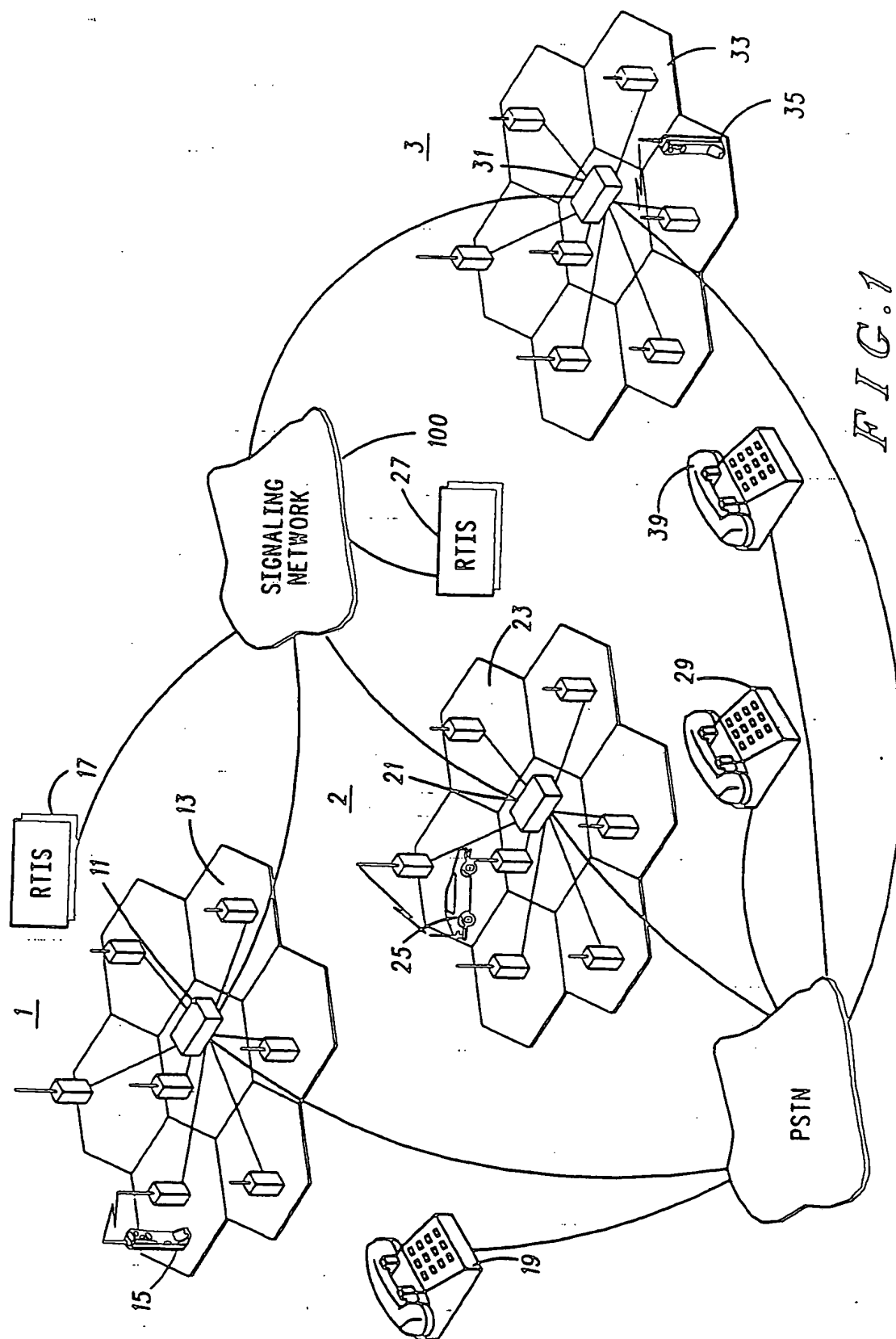
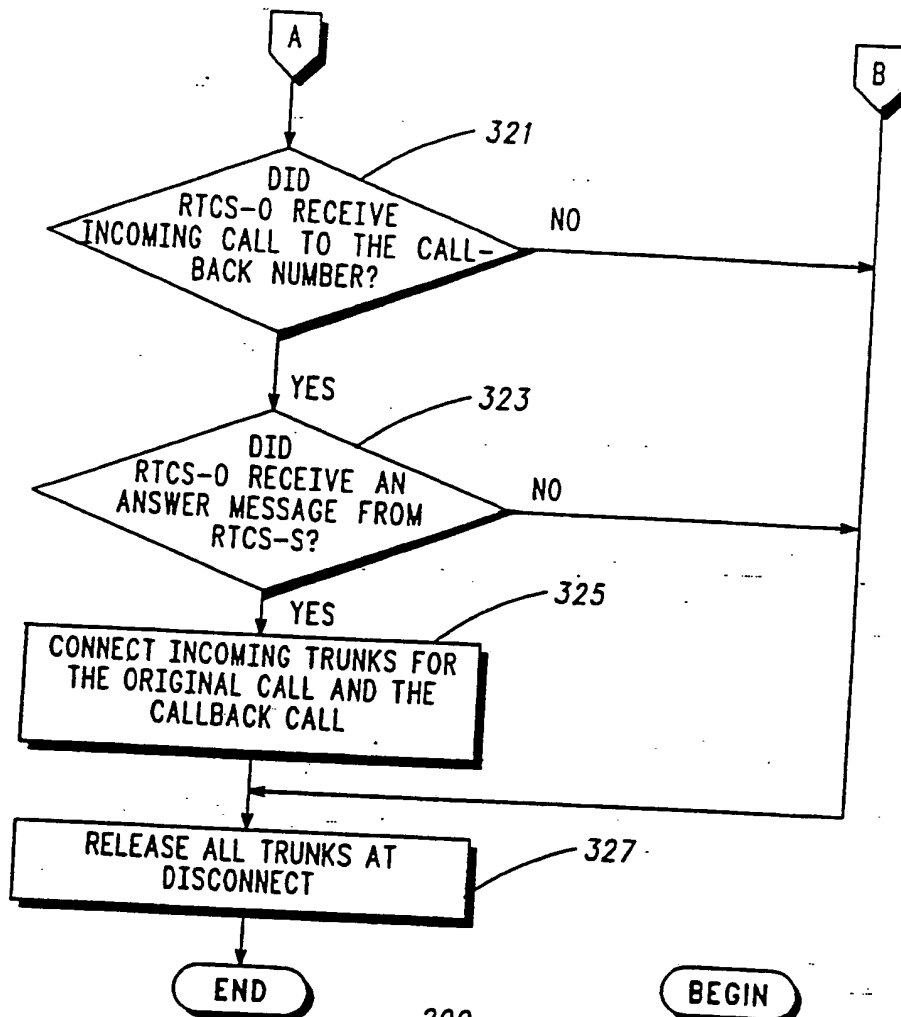
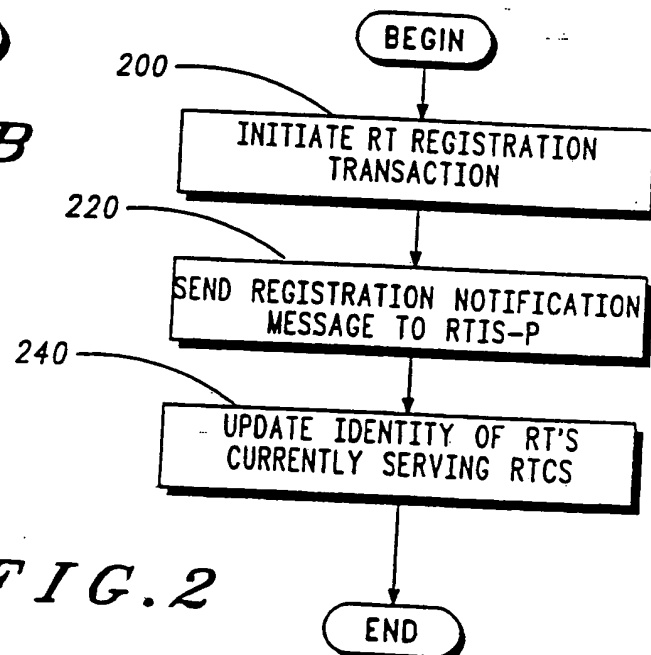
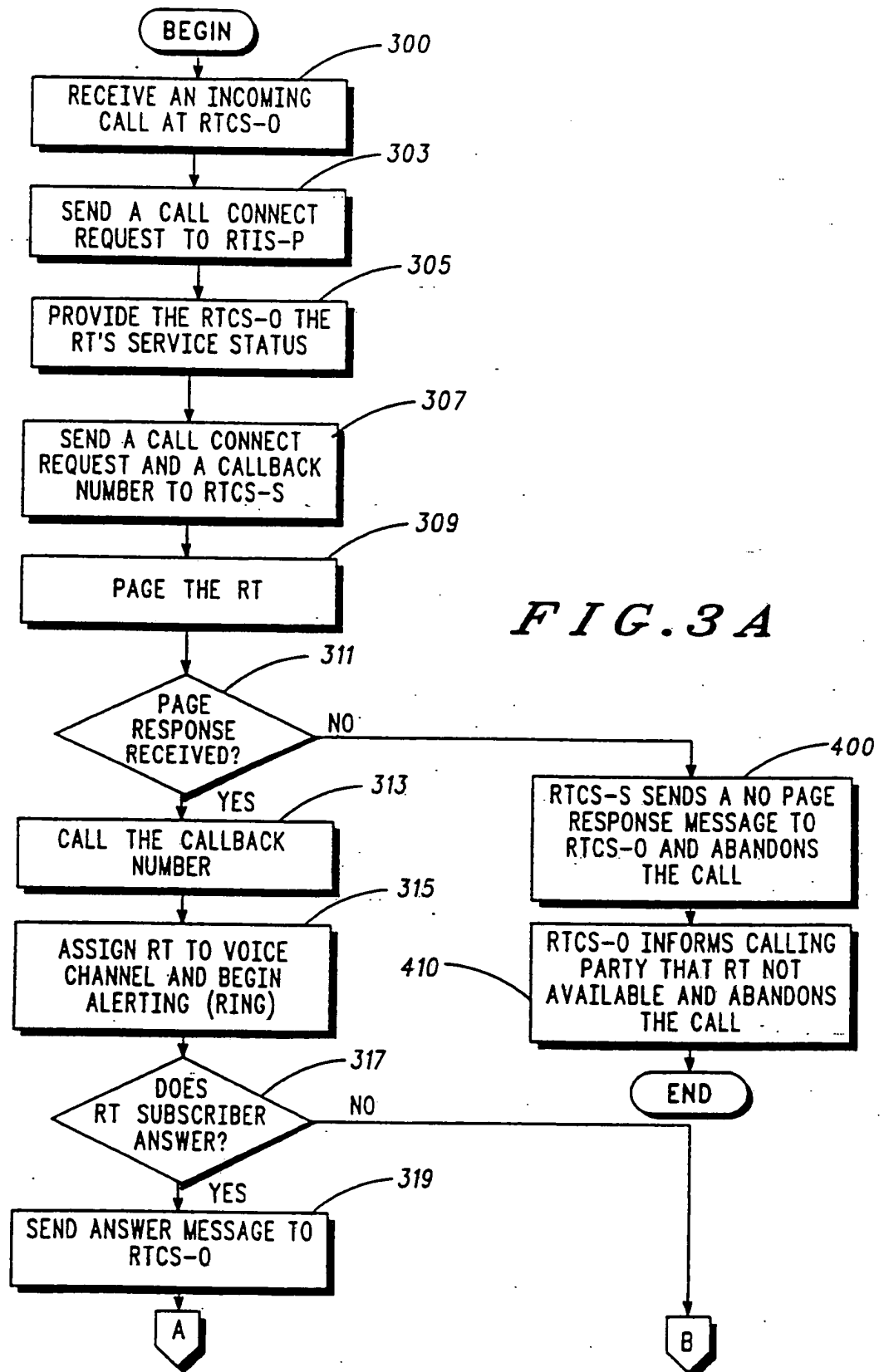


FIG. 1

2 / 3

**FIG. 3B****FIG. 2**

3 / 3



INTERNATIONAL SEARCH REPORT

International application No.
PCT/US92/04547

A. CLASSIFICATION OF SUBJECT MATTER

IPC(5) :H04M 11/00

US CL :379/60; 455/33:2

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 379/59, 209; 455/33.1

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
none

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A,P	WO,A, WO91/17620 14 November 1991 see abstract, pages 4-6.	1-10
A	DE,A, 3,507,058 (Herrmann) 04 September 1986 see english abstract.	1-10
A,P	US,A 5,090,050 (Heffernan) 18 February 1992 see abstract.	1-10
A	US,A, 4,833,701 (Comroe et al.) 23 May 1989 see column 4, lines 11-26; column 6, line 65 to column 7, line 4.	1-10
Y,P	US,A, 5,090,051 (Muppidi et al.) 18 February 1992 see abstract.	1-10

☐ Further documents are listed in the continuation of Box C.☐ See patent family annex.

A	Special categories of cited documents: document defining the general state of the art which is not considered to be part of particular relevance	*T*	Inter document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
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Date of the actual completion of the international search

15 JULY 1992

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